



CRITICAL RESOURCES FOR VETERANS

Please refer to this sheet while working with anyone who has served in the military. We have the resources to house all of Connecticut's veterans but we can't get it done without your help. Refer any veterans to these programs immediately. If you have any questions, contact referrals@ctheroesproject.org. For more information on veterans services, call 211.

INTAKE

Be sure to ask "Have you ever served in the military?" Do not ask "Are you a veteran?" or "Are you eligible for veterans services?" Often, veterans are eligible for more services than they realize.

PERMANENT HOUSING / MENTAL HEALTH

VA Errera Community Care Center Homelessness Team

114 Boston Post Road, West Haven, CT
During business hours: (203) 710-6529
24/7 (national hotline): (877) 424-3838

For any chronically homeless veterans, or veterans with mental health issues.

The Homelessness Team at Errera can connect veterans to many affordable/supportive housing resources, including HUD-VASH Supportive Housing, non-VA permanent housing, and intensive case management, as well as interim placements at shelters or transitional housing. The Center is also a hub for mental health services.

PREVENTION / RE-HOUSING / TEMPORARY ASSISTANCE

Supportive Services for Veteran Families (SSVF) Veterans, Inc.

81 West Main St.
New Britain, CT 06051
Hotline: (800) 482-2565 (press 2)

For all homeless or at-risk veterans; refer any veterans immediately.

SSVF is a flexible program designed to quickly get veterans back on their feet with case management, financial assistance, and other services – or refer them to more intensive resources. SSVF is administered by four grantees in CT; Veterans, Inc. has been designated the principal provider for veterans coming from your site. Other providers in the state are: CRT (Hartford), Columbus House (New Haven), and Workplace (Bridgeport).

Visit ctheroesproject.org/ssvf for more details.

DISCHARGE STATUS

Veterans with other than honorable discharges can be served by SSVF and by some VA programs, provided the discharge is not dishonorable. If there is any doubt as to a veteran's eligibility, they should be referred; the providers will determine if they can serve the veteran. Ineligible veterans should be directed to mainstream homeless services.